



Gain skills to improve patient engagement.

Fulfill training requirements and grow in your career.

Our training program offers the full complement of education hours and content areas that the trainee needs to fulfill the training requirements (30 contact hours) for the certification application as a community health worker (CHW).

CHW Care Coordinator Training Program Includes:

- Motivational interviewing – strategies for behavior change and conflict
- Tools to develop a comprehensive community resource directory
- Cultural competency – managing personal bias and effective patient engagement
- Engagement skills for effective team oriented patient care
- Overview of chronic disease risk factors and prevention strategies
- Scope of service for the CHW Care Coordinator
- Patient privacy, advocacy, and HIPAA guidelines



Total Cost: \$999. per trainee

(includes all classes, course materials and simulation sessions).

Contact PBCMSS to see if you qualify for tuition assistance.

To apply, contact

Karen Harwood

Director of Community Programs

561-433-3940 (Ext. 119)

karenh@pbcms.org

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Florida Department of Education
Certified by the Florida Certification Board,
Education Provider Number: 5284-A